



NEWSLETTER Anderson County Water Authority

1611 N. Charles G. Seivers Blvd
Clinton, TN 37716
www.acwatn.org



ACWA OUTLOOK FOR 2026

Help Prevent Utility Line Damage



Business Office Information

Office Hours: 8a.m – 4p.m
Monday through Friday

Office Tel: 865.457.3033
customer.service@acwatn.org

After hours emergencies call:
865.457.3033

Water System Improvements

ACWA studies the distribution system to determine where capital funds should be used on a yearly basis to improve service. In the calendar year 2026 we are looking to add dual feed to the Marlow community to help keep water on during main breaks for a larger portion of the community. In addition, there is a long list of roads that are served with water mains at or nearing their age of needed replacement. ACWA is constantly looking at which water mains need to be replaced throughout the service area and plans to start an annual water main replacement program to tackle these areas of needed replacements.

New Customer Service Software

ACWA will be implementing new software in 2025-2026 that will provide better options for customers. Online bill payment, paperless billing, and a lower convenience fee are advantages to this upgrade.

Water Treatment Plant Study

As communities grow in population, water providers must increase water treatment capability. ACWA's Board of Commissioners are diligently looking at options to ensure the water treatment capacity grows with the community's needs. Steps are being taken to create plans to meet future demand.

Sewer Smoke Testing

ACWA personnel are performing smoke tests on the sewer system to find sources of stormwater infiltration. Stormwater infiltration increases sewer treatment costs and reduces the capacity of the sewer system for new developments. Please visit <https://acwatn.org/sewer-smoke-testing> for more information on this project.

Water and Sewer Rate Increase

The need to invest in the water and sewer system for the future (such as increasing water treatment capacity and upgrading water mains) and keep up with increasing operational costs has led to the requirement to increase fees and minimum charges. These fee and rate increases will be effective February 1st, 2026. For a complete list of increases and additional information please visit our website <https://acwatn.org/recent-news>.



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ACWA WATER RATE CHANGE COMPARISON

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Water Rates Before February 1, 2026

Minimum Monthly Charge: \$18.00 (all water service sizes)
Per 1000 gallons of water usage: \$6.20

Water Rates After February 1, 2026

3/4"	Water Service Monthly Charge: \$21.00
1"	Water Service Monthly Charge: \$23.00
1.5"	Water Service Monthly Charge: \$26.00
2"	Water Service Monthly Charge: \$30.00
3"	Water Service Monthly Charge: \$43.00
6"	Water Service Monthly Charge: \$70.00

Rates per 1000 gallons of usage will stay at \$6.20

Example bill for a 3/4" water service with a 4000-gallon usage water bill:

Base charge of \$21.00 plus water usage rate per 1,000 gallons of water. \$21.00
+ (4*\$6.20) = \$45.80 before taxes

Rate Increase Summary

ACWA, like most water utilities, has reached the point where investment into the water system is required to sustain the ability to provide quality potable water to the community and to meet the growing water demand. Water treatment capacity addition and the replacement of water mains are costly and the ability to pay for these requirements cannot be accomplished with the current rate structure. The Board of Commissioners are committed to providing the means to ensure ACWA continues to improve its water system to meet the needs of the community. Rate and fee changes that are being implemented are steps that will help improve the system and allow ACWA more control of expenses in the future that would impact future rate modifications.



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ACWA SEWER RATE CHANGE COMPARISON

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Sewer Rates Before February 1, 2026

Monthly Residential Sewer Minimum:	\$24.48
Monthly Commercial Sewer Minimum:	\$24.48
Residential Sewer Usage Rate per 1000gallons	\$9.32
Commercial Sewer Usage Rate per 1000gallons	\$10.58
Lake City (Inside City Limits) Sewer Minimum	\$23.75
Lake City (Outside City Limits) Sewer Minimum	\$27.45
Lake City (Outside City Limits) Sewer Usage per 1000/gal.	\$14.85
Lake City (Inside City Limits) Sewer Usage per 1000/gal.	\$19.06
WoodCutters Sewer Minimum	\$24.48
WoodCutters Sewer Usage per 1000/gal.	\$23.14

Sewer Rates After February 1, 2026

Monthly Residential Sewer Minimum:	\$50.00
Monthly Commercial Sewer Minimum:	\$50.00
Residential Sewer Usage Rate per 1000gallons	\$9.32
Commercial Sewer Usage Rate per 1000gallons	\$10.58
Lake City (Inside City Limits) Sewer Minimum	\$23.75
Lake City (Outside City Limits) Sewer Minimum	\$27.45
Lake City (Outside City Limits) Sewer Usage per 1000/gal.	\$14.85
Lake City (Inside City Limits) Sewer Usage per 1000/gal.	\$19.06
WoodCutters Sewer Minimum	\$35.00
WoodCutters Sewer Usage per 1000/gal.	\$26.00

***For ACWA sewer customers that are on the pressure sewer system and have on property sewer pumps a \$8.00 monthly fee will be added to the sewer bill.

Rate Increase Summary

Sewer collection and treatment costs have increased due to the increasing age of the system. The sewer rate modification will provide support in the goals of finding and removing stormwater infiltration, rebuild and repair sewer lift stations that are exhibiting signs of wear after many years of use.



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AREA WATER & SEWER RATE COMPARISON

Help Prevent Utility Line Damage



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